

Limousine/Bus Rules and Regulations:

1. No alcohol consumed by anyone less than 21 years of age. Violation may result in early termination. NO REFUNDS!!
2. NO SMOKING inside limousine/bus, \$200.00 charge per incident. No exceptions
3. \$300 fee will be assessed for any vomit in the limousine.
4. Special Event parking passes are not included in rental rate.
5. \$20.00 per glass for broken or missing glasses.
6. \$150.00 cleans up fee for excessive litter in limousine.
7. All unruly persons will be dropped off at the sole discretion of the driver with no refunds.
8. We will not be responsible for any lost, damaged, or stolen property.
9. No illegal drug use of any kind.
10. Charges/Overtime will be billed in full hour increments after 15 minutes into the hour. Transfers are allowed a 15-20 minute wait time or a fee of \$150 hr. / 3 hour minimum applies.
11. Cancellations must be made in writing by certified mail/ Fax/Email 10 days or more prior to your scheduled event to avoid being billed the full contract amount.***
12. Customer agrees that overtime will be billed at the contracted rate and agrees to pay any/all overtime charges/damages, and travel time charges.
13. Customer agrees that replacement Limousine/ Bus may be substituted in the event of any major mechanical issues, vehicle involved in accident, etc. B.T. Enterprises/ Party bus by Henock is not held liable in event of accidents, Acts of God, mechanical failure or accidents while entering/ exiting the vehicle. Privacy divider usage allowed at chauffeurs discretion.
14. Same Credit Card given for booking must be presented to the driver the day of the event upon arrival for an imprint or card swipe.
15. No guarantee of color of limo/ bus, we take requests only.